



Terms of Business

Once you have accepted our estimate and told us that you wish to engage our services we ask for the following:

Bespoke Funerals

For our Bespoke Funerals we ask you to pay for any third party fees (sometimes known as “disbursements”) a minimum of two working days before the funeral with the balance to be paid within seven days of the funeral.

If the balance has not been settled after seven days, we reserve the right to charge interest on any overdue amount at the rate of 2% per calendar month or part whereof until the account is settled in full.

For funerals where the client is applying to the Department of Work and Pensions for a funeral payment, the difference between the estimated amount that the DWP may pay and the total cost of the funeral must be paid a minimum of two working days before the day of the funeral.

Direct Cremation or Direct Burial

For all unattended funerals we request that you pay the total cost of the funeral a minimum of two days before the funeral.

Overseas Clients

Where the client is not resident in the UK, the total cost of the funeral must be paid a minimum of two days before the funeral.

Payment

We accept payment by cash, cheque and BACS / online banking.

Disclosure of interests

Who owns The Cornish Funeral Company Ltd?

The Cornish Funeral Company Ltd is a family business, owned by the Directors, Katrina and Terry Wagstaff.

Business or material financial interest in a price comparison website?

The Cornish Funeral Company Ltd does not have any business or material financial interest in price comparison websites that compare funeral director services and/or crematoria services and their respective prices.

Register of charitable donations to third parties connected to the funeral sector?

Within the last 12 months The Cornish Funeral Company Ltd

- (i) has not made any charitable donations to third parties connected to the funeral sector;
- (ii) has not made any charitable contribution or payment of a gratuity to a third party; and
- (iii) has not made any other form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to the Funeral Director, which has been made by or on behalf of the Funeral Director.

The Cornish Funeral Company Ltd, Company Number: 12499572

Carharthen Forge, Tresillian, Truro, Cornwall, TR2 4AB

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