

Our Bespoke Services

To help you understand our prices we break the prices down in the following ways:

1. **Professional fees**
2. **Third party costs**
3. **Choices to make the funeral special**

1. Professional fees which cover the following: £2,085

- Meeting in person with you in your home or our office or via telephone or video conferencing such as Zoom or FaceTime
- Completing a written funeral arrangement plan in agreement with you that is supported by a clear and transparent estimate
- Collection of the deceased during normal working hours (9am – 5pm) within a 20-mile radius (additional miles are charged at £2.25 per mile). Collection out of hours costs an additional £60 per member of staff attending.
- Help with the paperwork and administration needed to arrange the funeral
- Arranging and booking the venue, celebrant or minister, music, webcasts and orders of service
- Our support and attention throughout the process through further meetings, telephone calls or video conferencing
- Transport of the deceased in our silver Volvo estate to the funeral venue
- Attendance of up to 3 staff on the day of the funeral at a single location (attendance cost at an additional varies depending upon location of venue)
- Administering donations

Possible additional costs

- Bearers – £65 per bearer for funeral at one venue
- Removal of pacemaker for cremation – £80
- Attendance at more than one venue – price upon request
- Additional transfers of the deceased's body (ie to their home or a place of worship) – £350
- Bariatric cases – extra cost for collection – price upon request

2. Third party costs

Third party costs include crematorium or burial fees, celebrant and orders of service.

- Crematorium fees vary depending upon the time and location but the standard current prices for the three crematoria in Cornwall are as shown below –

Penmount Crematorium	£1,259	Additional hour £315
Treswithian Downs Crematorium	£1,325 - £1,425	Additional hour £395
Glynn Valley Crematorium	£1,295	Additional hour £700

- Burial fees vary significantly depending upon the type of cemetery or burial ground, if the deceased is a local resident and the cost of digging of the grave.

3. Choices to make the funeral special

These include the elements that help to make the funeral special and memorable.

- Coffin and ashes container
- Washing and dressing the deceased (female only for women) – £135 for an average-sized person. You are welcome to help us to wash and dress your loved one in our sympathetic premises
- Visiting your loved one at our premises – £125
- Vigil – price is dependent upon how long for, numbers attending and any special refreshments or arrangements
- Celebrant or minister to take the ceremony – from £260
- Orders of service – prices vary but a guide price of £153.50 for 100 copies
- Transport other than our silver Volvo estate – prices vary depending upon choice
- Music (no charge at crematoria)
- Webcast or live streaming – prices vary
- Visual tribute or slideshow – prices vary
- Flowers – prices vary – some families choose to do their own.

Direct Cremation **£1,460**

As well as our bespoke services, we offer Direct Cremations which often suit families for reasons such as distance, finance or simply because they would like a simple, no fuss funeral. The deceased and their families receive the same level of professionalism and care as those that choose a more traditional service, the only difference is that there is no service, no music or flowers and no attendees. Unlike some direct cremation services, we do not transport the deceased for miles upcountry to a cheaper crematorium.

The funeral arranging and requirements are exactly the same as for an attended funeral:

- Collection of the deceased from their home, nursing home, hospice or hospital once the required paperwork is complete (within a 20 miles radius and between 9am – 5pm)
- Care for the deceased in our Resting Place until the day of the cremation
- Meeting at our premises with the family to complete the necessary paperwork – this can be done by post, telephone or video conferencing
- The family / executor register the death of the deceased
- Booking the cremation, ordering the coffin / shroud, paying for the doctors' medical certificates and processing all necessary paperwork
- Transport of the deceased to the crematorium
- Collection of the ashes from the crematorium

£1,460 inclusive of all basic costs* –

(Cremation fees, shroud, collection, care and transport of the deceased, our professional fees)

***Additional costs may be charged when**

- The collection of the deceased is over 20 miles – we charge £2.25 per mile for additional mileage
- The collection is out of normal working hours – we charge an additional £60 per member of staff
- In the case of bariatric cases where a larger coffin and additional help is required – price on request
- A pacemaker needs to be removed
- The family would like to purchase an ashes container other than the basic biodegradable one.

DIY Funerals

Some people want to do a DIY funeral but may need help in some areas. We are happy to help with any of the following and to give you an estimate depending on mileage etc:

- Collection of the deceased within 20 miles between 9am – 5pm £230
- Care of the deceased at our premises for 14 days £240
- Washing and dressing (average-sized person) £135
- Visiting your loved one at our premises £125
- Vigil – price is dependent upon when, how long for, numbers attending and any special refreshments or arrangements
- Coffin decorating – price is dependent upon when, how long for, numbers attending and any special refreshments or arrangements
- Purchase of a coffin from our range of environmentally-friendly coffins
Price upon request
- Transport of the deceased with 2 staff members to the funeral in our Volvo estate within 20 miles £450
- Attendance at more than one venue within 20 miles from £350
- Supply of orders of service – prices vary but a guide is £153.50 for 100 copies
- Support and recommendations – priced at £45 per hour per staff member